

**Additional client charges effective 1 July 2026 – CHSP and CTP clients only**

<b>Transaction</b>	<b>CHARGES INC GST</b>
Tap & go	<b>1.9%</b>
Direct debit monthly Bank Account	<b>\$1.10</b>
Direct debit monthly Credit Card	<b>\$1.10</b>
P&H for printed and posted invoices	<b>\$2.50</b>
P&H for emailed invoices	No charge
Bank surcharge over phone payment via staff and online invoices	<b>2.20%</b>
Fee where cancelled without 24 hours or at least 1 x business days notice*	<b>\$15</b>
Outing fees – additional charges (eg, prepaid tickets; accommodation ect)	Not refunded in event of client cancellation

Approved Board 16 March 2026

Brett Andrews  
General Manager