



Client full cost recovery fee schedule from 1 July 2022

This fee schedule applies to Clients receiving a Home Care Package (HCP) only.

Service	Fees from 1 July 2022	
	One way	Return
Individual Transport (IT)	\$70	\$95
Concord Hospital campus, St George Hospital, Belmore (includes Canterbury Hospital) & Strathfield Private Hospital. We can also assist with transport to Prince of Wales, Bondi Junction and the Royal North Shore Hospital (including the Mater Hospital).*	Flat \$100 with a taxi voucher capped at \$30 for return trip	
Out of area IT	\$120	\$220
Flexible transport ^	From \$70 with a taxi voucher capped at \$30 for return trip	
3 Bridges Shuttle	\$70	
Strong Shuttle	\$70	
Greek Group Shuttle	\$70	
Jetstream Shuttle	\$70	
Tigerider Shuttle	\$70	
Marrickville Shopper	\$70	
Leichhardt Shopper	\$70	
CALD Group Outings	\$110	
Social Outings	\$110	
Weekend Outings	\$200	

* Subject to resources and where possible travel will be with other clients

^ Within reasonable limits and subject to resources at management discretion

Clients who are charged on a full cost recovery basis are not eligible for a Connect issued Cabcharge card.

Drivers & Bus Assistants are not permitted to negotiate fees under any circumstances.

Approved 16 May 2022 – Effective 1 July 2022



CONNECT:INNER WEST

Community Transport Group Inc.

Connect is cashless from 1 July 2021.....How do I pay?

Connect will no longer be taking cash payments, either on vehicles or in the office. Below are the accepted alternate methods of payment for all our services.

	Online	Direct Debit	By Phone	In Person
Accounts				
Outings				
Fares				

How to I pay my monthly account?

Online - you can transfer the money directly into Connect's bank account using your online banking.

Direct Debit - never miss a payment by setting up automatic payments. Call the office to set up.

By phone - call the office and make payment using your debit or credit card.

In person - you can go to your bank and ask them to transfer the money from your account to Connect's. Take your invoice with you as it will have the account details required to complete the transfer. ALWAYS include the invoice number as a reference.

How to I pay for my outings?

Online - you can transfer the money directly into Connect's bank account using your online banking.

By phone - call the office and make payment using your debit or credit card.

In person - you can choose to go to your bank and ask them to transfer the money from your account to Connect's. Take your invoice with you as it will have the account details required to complete the transfer.

How to I pay my bus fare?

Fares can be paid in the vehicle by 'tapping' your debit or credit card. If you do not have a credit or debit card, you may opt to move onto an account, and be billed for your fares, and all other charges, at the end of each month.

Connect Bank Details: BSB: 032-067. ACC No: 641 482