

## About Connect: Inner West

Connect: Inner West Community Transport Group Inc. are a not-for-profit service that has been providing transport services since 1983. We believe in equal access so everyone can use the transport facilities and services they need.

Our services are available to older people who need help getting out and about, people with a disability and anyone who can't make use of regular public transport and is considered 'transport disadvantaged'.

We provide transport services for people living in the former Leichhardt and Marrickville Local Government Areas (now part of the Inner West Council). These include the suburbs of Annandale, Balmain, Birchgrove, Leichhardt, Lilyfield, Rozelle, parts of Camperdown and Newtown, Dulwich Hill, Enmore, Lewisham, Marrickville, Petersham, Stanmore, Sydenham and Tempe.

Connect: Inner West Community Transport Group acknowledges the Gadigal and Wangal peoples of the Eora nation, the traditional custodians of this land and pays its respects to the Elders both past and present.



## Community transport is a door-to-door transportation service.

We assist older people and people with disability who need help getting out and about.

Our services include door-to-door shopping, personal and medical transport well as group social outings.

We help people stay independent and live an active life in their local community by providing safe and reliable transport services.

We offer a service that is inclusive and welcoming. We celebrate the diversity of the Inner West in all its forms including cultural diversity, religious diversity, sexual orientation and gender identity.

**For more information please call our friendly staff on 9558 6800.**

**Or visit our website at [connectinnerwest.org.au](http://connectinnerwest.org.au)**

**CONNECT:  
INNER WEST  
Community  
Transport  
Group Inc.**

# Get there with care.

**We provide community transport in Sydney's vibrant Inner West.**

**Helping you get where you need to go.**





## Shopping

Connect: Inner West offers a range of door-to-door shopping services. Our drivers and bus assistants will assist you door to door with your groceries.

### Shopping at Leichhardt Marketplace

We operate a Wednesday shopping service for Leichhardt, Lilyfield and Annandale residents. This door-to-door service runs every week.

We operate a Thursday shopping service for Leichhardt, Balmain, Rozelle and Birchgrove residents. This door-to-door service runs every week.

### Shopping at Marrickville Metro

We operate a Thursday shopping service for residents south of Parramatta Road. This door-to-door service runs every week.



## Individual Transport

If you need to see your doctor or have any other kind of appointment including a social engagement, we can help.

Our trained staff will assist you from your home to the vehicle if you should require. They will drive you where you need to go and then assist you from the vehicle on arrival. When you are have finished, just simply phone our office and we will collect you for your return home.



## Social/Shopping Outings

We have an exciting social calendar to help you explore Sydney and surrounds. We offer a variety of bus trips to locations like nurseries, parks, museums, restaurants and shows. We also visit various shopping centres around the Sydney including factory outlets, homeware stores, destinations like Ikea and community markets.

We pick you up from home and drop you back at the end of the day. Drivers and bus assistants can help you on and off the bus if needed. Most outings last for the whole day and are available several times a month.



## Shuttle Services

Our shuttle transport service is like a cross between a taxi and a bus service. We provide door-to-door transport to help you get out and about in your community.

You can choose to be collected from either a specific location such as your home, or from one of the fixed stops on our routes. Our staff assist you door to door if your require

You can request to go to any destination within your local area.

- In Marrickville, the JetStream shuttle operates on Wednesdays.
- The Leichhardt TigeRider shuttle runs on Tuesdays and Fridays.

These services are on the road from 8:30am to 3:30pm.

## The Fine Print

Our services are funded under the Commonwealth Home Support Program (CHSP), and the NSW Community Transport Program (CTP). Each program has different eligibility requirements.

For those who are 65 or over, you will need to contact MyAgedCare on 1800 200 422 to determine your eligibility. If you are under 65, ring our office.

Clients are required to pay a fee for the use of community transport services. Contact the office or check our website for these details.

We have vehicles that can transport clients who use a wheelchair. If you have a carer, they can come along too.